

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 24th July 2018

In C.G.No:9/ 2018-19/Guntur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. E.V.S.S. Narayana,
Vellaturu,
Bhattiprolu,
Guntur -Dist

Complainant

AND

1. Assistant Engineer/ O/Bhattiprolu
2. Assistant Divisional Engineer/O/Repalle Town
3. Divisional Engineer/O/Tenali

Respondents

ORDER

1. Complainant Sri E. V. S. S. Narayana of Vellaturu (V) Guntur Dt. filed a petition in this Forum regarding delay in releasing of agriculture services.
2. Respondent No's 1 and 2 have submitted their individual written submissions before this Forum, the content of those statements is similar in nature. In their averments they have stated that the complainant work was completed on 13.06.2018 and the service was released on 14.06.2018 with service connection number 1245 523002671.
3. Complainant also expressed his satisfaction when the Forum contacted him over phone on 10.07. 2018 around 5: 00 P.M.

DESPATCHED
DATE 27/07

C.G.No.09/2018-19_ Guntur Circle

ofc

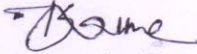
4. In as much as the grievance of the complainant is resolved by the Respondents accordingly the case is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 24th July 2018.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Orders


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.